

GENERAL PURPOSES COMMITTEE

6 SEPTEMBER 2018

UPDATE ON PERFORMANCE AND ENFORCEMENT MATTERS

1.0 Purpose of Report

1.1 To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.

2.0 Background

2.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.

2.2 This report covers the period from 1 April to 30 June 2018 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

Application Type	New Applications Received	Renewal of Applications Received	Number Issued	Comments
Hackney Carriage/ Private Hire Driver	3	14	17	2 pending
Ambulance Drivers	8	7	15	1 pending
Hackney Carriage Vehicles	2	15	19	
Private Hire Vehicles	0	3	3	

2.3 Street Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 April to 30 June 2018 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

Charity	Location	Date	Total amount collected	% returned to charity
Southwell District Scouts	Southwell	21.4.2018	£446.12	100%
Newark District Scouts	Newark	22.4.2018	£126.06	100%
RNLI	Farnsfield	28.4.2018	£141.40	100%
REACH	Newark	19.5.2018	£51.00	100%
Great Ormond Street	Newark	23.6.2018	£150.46	100%

2.4 House to House Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 April to 30 June 2018 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

Charity	Date	Total Amount Collected	% Returned to Charity
Coping with Cancer North East	April 2018	£134.20	83%
North of England Children Cancer Research	April 2018	£123.11	82%
Child and Teenage Cancer and Leukaemia Foundation	May 2018	£95.00	100%

2.5 Enforcement Issues

Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 April to 30 June 2018

Location	Activity	Date Case Opened	Action Taken So Far
North Gate Rank, Newark	Taxi Inspections	09.01.18	All in order
Lincoln Street Rank, Newark	Taxi Inspections	05.04.18	2 x HC All in order
Lincoln Street Rank, Newark	Complaint from Lincoln Street drivers over the intimidation of drivers/passengers by certain Station rank drivers.	17.04.18	LEO has spoke the drivers down at both ranks and carried out observations. The issue is that the Lincoln Street rank cannot be seen from the station and drivers pull forward on to the double yellow lines in order to be seen. This has caused tension between the two ranks and there has been a number of complaints and counter complaints as tensions rise. Civil Enforcement officers have been advised to ticket drivers parked on double yellows and LEO's have advised drivers of this. A meeting has been held with Jo Horton (Highways) to see if the rank could be moved to across the road. However, this was not seen as a viable option. A land registry search has been carried out to on the Old Bowling Green building and a letter has been sent to seek permission to put a large sign on the building indicating the Lincoln Street Rank.
Lincoln Street Rank, Newark	Taxi inspections	17.04.18	1 x HC All in order
Middle Gate, Newark	Taxi Inspection	23.04.18	1 HC inspection – all in order
North Gate Station Rank, Newark	Taxi Inspection	30.04.18	1 HC inspection – 2 front tyres worn require replacements.

Carter Gate, Newark	Taxi complaint that taxis are using Carter Gate as a shortcut to Appleton Gate whilst the Severn Trent road diversions are in place	09.05.18	2 taxis involved were spoken to by LEO and advised not to use this route.
Sherwood Avenue, Newark	Taxi complaint that driver went through red light on pedestrian crossing	11.05.18	LEO to speak to the driver.
Newark	Taxi complaint regarding standard of the driver	29.05.18	LEO has spoken to the driver regarding their driving standards.
A46, Bingham	NK advised that plate on HC not being displayed correctly.	04.06.18	LEO spoke to the driver who advised that they would rectify and take photos and send through to show it has been changed.
Middle Gate Rank, Newark	Taxi Inspection	21.06.18	HC x 1 All in order
North Gate Rank, Newark	Taxi complaint - Lady wanting to go to Wood Street was refused by 6 drivers on the rank	25.06.18	LEO spoke to the drivers on the station rank who claims that they were all booked at the time. The complainant advised that a taxi from Lincoln Street rank took her. She was advised to take details of the taxis concerned if this were to happen in the future.

3.0 **RECOMMENDATION**

That the Committee consider the contents of the report and identifies any issues it wishes to examine further.

For further information please contact Nicola Kellas on extension 5894

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